

1. INTRODUCTION

- 1.1 These Terms and Conditions govern participation in the OPPO Rewards platform available at <https://opporewards.co.za> (“**the Platform**”).
- 1.2 The Platform is owned and operated by OPPO South Africa (“**OPPO SA**”, “**we**”, “**our**”, or “**us**”).
- 1.3 By registering on or using the Platform, you agree to be bound by these Terms and Conditions.
- 1.4 These Terms apply to the Platform generally. Specific campaigns, promotions, or reward programmes will have additional campaign-specific Terms and Conditions, which will apply together with these Terms.
- 1.5 In the event of a conflict between these Terms and any campaign-specific terms, the campaign-specific terms will prevail.

2. ELIGIBILITY

- 2.1 The Platform is open to:
- (a) individuals who are 18 years or older
 - (b) legal residents of the Republic of South Africa
- 2.2 Participants may be required to verify their identity or eligibility before receiving rewards.
- 2.3 OPPO SA reserves the right to disqualify any participants who does not meet the eligibility requirements.

3. PLATFORM PARTICIPATION

- 3.1 The Platform allows users to participate in promotional campaigns by submitting qualifying information including, but not limited to:
- (a) device IMEI number
 - (b) contact details
 - (c) campaign participation information.

3.2 Once the IMEI is validated, the participants may become eligible to participate in one or more campaigns available on the Platform.

3.3 Campaign participation is subject to the specific rules, campaign period, and reward conditions applicable to that campaign.

4. CAMPAIGNS

4.1 OPPO SA will from time to time run promotional campaigns on the Platform.

4.2 Each campaign will include specific details including but not limited to:

- (a) campaign start and end dates
- (b) specific eligibility criteria
- (c) qualifying devices
- (d) available rewards
- (e) redemption process
- (f) any other applicable conditions.

4.3 Campaign participation is limited to the campaign period and will close automatically once the campaign period has expired.

5. IMEI VERIFICATION

5.1 When submitting IMEI number for verification, the participants warrant that:

- (a) the IMEI submitted belongs to a legitimate OPPO device purchased through legitimate source and funds.
- (b) the participant is the lawful owner or authorised user of the device.

5.2 OPPO SA reserves the right to verify device eligibility and reject any IMEI submission that is:

- (a) invalid
- (b) duplicated
- (c) associated with fraudulent activity.

6. REWARDS

6.1 Rewards offered through the Platform may include but are not limited to:

- (a) vouchers
- (b) cashback
- (c) promotional items
- (d) partner rewards
- (e) other promotional benefits.

6.2 Rewards:

- (a) may be subject to availability
- (b) may have redemption deadlines
- (c) may have additional partner terms and conditions.

6.3 Rewards are non-transferable, non-exchangeable, and not redeemable for cash, unless explicitly stated otherwise.

7. FRAUD AND ABUSE

7.1 OPPO SA reserves the right to disqualify any participants if there is reason to believe that the participants:

- (a) manipulated the Platform
- (b) submitted fraudulent information
- (c) attempted to circumvent the campaign rules
- (d) used automated systems or bots.

7.2 OPPO SA may cancel or reverse rewards obtained through fraudulent or abusive activity.

8. LIMITATION OF LIABILITY

8.1 To the extent permitted by law, OPPO SA shall not be liable for:

- (a) any technical errors or platform downtime
- (b) incorrect or incomplete information submitted by participants
- (c) loss, damage, or delay relating to rewards or reward delivery
- (d) any indirect or consequential loss arising from participation in the Platform.

9. PERSONAL INFORMATION

- 9.1 By using the Platform, participants consent to the collection and processing of personal information for the purposes of:
- (a) administering campaigns
 - (b) verifying eligibility
 - (c) distributing rewards
 - (d) communicating promotional information where consent is provided.
- 9.2 All personal information will be processed in accordance with OPPO SA's Privacy Policy.
- 9.3 Participants may request access to or correction of their personal information by contacting OPPO SA through the support channels provided on the Platform.

10. PLATFORM AVAILABILITY

- 10.1 OPPO SA does not guarantee uninterrupted access to the Platform.
- 10.2 The Platform may be suspended, modified, or discontinued at any time for operational, technical, or legal reasons.
- 10.3 OPPO SA reserves the right to amend or terminate any campaign/s without prior notice where required.

11. AMENDMENTS

- 11.1 OPPO SA reserves the right to amend these Terms and Conditions at any time.
- 11.2 Updated Terms will be published on the Platform and will become effective upon publication.

11.3 Participants are encouraged to review the Terms periodically.

12. GOVERNING LAW

12.1 These Terms and Conditions are governed by the laws of the Republic of South Africa.

12.2 Any disputes arising in connection with the Platform will be subject to the jurisdiction of the courts of South Africa.