

1. EXECUTIVE SUMMARY

1.1 Sponsor

- (a) Boang Technology Proprietary Limited t/a OPPO SA

1.2 Campaign

- (a) OPPO Reno15 Pro 5G Mystery Box

1.3 Campaign Period

Starting on: 00:01, 07 April 2026

Terminates on: 23:59, 06 May 2026

1.4 Qualifying Devices

- (a) OPPO Reno15 Pro 5G

1.5 Participating Channel

- (a) Cell C - all Cell C sales channels
- (b) Vodacom - all Vodacom sales channels
- (c) Telkom - all Telkom sales channels
- (d) MTN - all MTN sales channels

1.6 Participants

(a) Who can enter?

- Any person who purchased a Qualifying Devices at any one of Participating Channels during the Campaign Period.
- Any person who upgrades their existing contract to the Qualifying Devices at any one of Participating Channels during the applicable Campaign Period.
- Participants will be entitled to one Giveaway for each Qualifying Device purchased/upgraded.

(b) Exclusion

- Any person who is below age of 18
- Any person who does not hold valid permit to reside or work in South Africa at the time when the Winner is announced.
- Person who is employed or subcontracted by the following entity during the Campaign Period:
 - OPPO SA

1.7 How to qualify

- (a) After purchase or upgrade to the Qualifying Devices through any Participating Channel, Participants need to register their purchase or upgrade using the Qualifying Device's unique IMEI number on the redemption platform to receive a giveaway.
- (b) It is the Participants' sole responsibility to ensure that he/she enters the correct personal information when upgrading or signing up to the Qualifying Devices.
- (c) As the Sponsors may initiate several campaign concurrently, it is the Participant's sole responsibility to ensure that he/she enters into the correct campaign.

1.8 How to redeem?

- (a) Visit the redemption platform @ <http://OppoRewards.co.za> and enter the required details. Please note the verification of redemption by OPPO SA may take up to 24 hours.
- (b) All redemption must be submitted within **30 days** following the expiry of the Campaign Period, **no late redemption will be accepted under whatsoever circumstances.**
- (c) For verification purposes, Participants must keep their original proof of purchase and present to the Sponsors upon request.

1.9 Prizes/Giveaway

- (a) Once an application has been submitted and verified, the Participant will receive **ONE** of the following giveaways –

Reno15 Pro **OR**
 Watch X2 Mini **OR**
 A6x **OR**
 Enco Buds 3 Pro

*subject to availability. If the selected Giveaway is not available, OPPO SA reserves the right to replace it with any other product of the same value.

- (b) The Giveaway will be selected by way of random draw. **There is no guarantee which Giveaway the Participant will receive.**
- (c) The Giveaways are given to the Participants "**as it is**", OPPO SA make no representation nor warranty on the description, appearance, functionality or suitability of the Giveaway
- (d) **The Giveaways are non-transferable, non-exchangeable (including but not limited to colour or any other products of same value), and cannot be redeemed for cash or credit.**

1.10 Deliver

- (a) Once an application has been successfully submitted and Giveaway selected, the Participants may select the Giveaways (1) to be delivered to the Participant's residential address; or (2) to be collect at OPPO SA's nominated collection point.
- (b) Delivery will take place between **5 – 7 working days after the claim has been verified by OPPO SA.**
- (c) Failed Delivery

(d) In the event that delivery of the Prize/Giveaway is unsuccessful due to reasons attributable to the Participant, including but not limited to incorrect or incomplete delivery details, unavailability at the delivery address, unable or failure to collect or refusal to accept delivery ("**Failed Delivery**"), the following shall apply:

- The Sponsor reserves the right to charge the Participant for any reasonable re-delivery costs incurred.
- The Sponsor will notify the Participant of the Failed Delivery using the contact details provided.
- The Participant shall have a period of thirty (30) days from the date of such notification to arrange re-delivery or collection of the Prize/Giveaway.
- Should the Participant fail to respond or make the necessary arrangements within the stipulated 30-day period, the Prize/Giveaway shall be deemed forfeited, and the Sponsor shall have no further obligation to the Participant in respect thereof.
- The Sponsor shall not be liable for any loss, damage, or delay arising from a Failed Delivery.

1.11 Note

(a) Any expenses/costs not included in the above or over and above the delivery and value of the Prizes/Givaways WILL BE FOR THE PARTICIPANT'S OWN ACCOUNT.

2. INTERPRETATION

- 2.1 "**Business Day**" means a day other than a Saturday or a Sunday or a day which from time to time is a proclaimed public holiday in the Republic of South Africa;
- 2.2 "**CPA**" means the Consumer Protection Act, 68 of 2008;
- 2.3 "**POPI**" means the Protection of Personal Information Act, No 4 of 2013; and
- 2.4 "**Terms and Conditions**" means the terms and conditions as contained in this document, as required by Section 36 (3) (c) of the CPA.

3. CPA

- 3.1 This document is a public document, which will be published by the Sponsor on the redemption platform.
- 3.2 Sponsors will not be held responsible if the Participant/s is unable, for whatsoever reason, to access these platforms.
- 3.3 By entering into the Campaign, the Participants agree and acknowledge that they have read and understand these Terms and Conditions as these Terms and Conditions contain certain details which may:
 - (a) limit the risk or liability of the Sponsors, or any relevant third party; and/or
 - (b) create risk or liability for Participants; and/or
 - (c) compel the Participants to indemnify Sponsors or a relevant third party; and/or
 - (d) serve as an acknowledgement by the Participants of certain facts.

3.4 Any personal data submitted by Participants will be used solely in accordance with current POPI, the CPA and Sponsor' respective privacy policies. Sponsors may contact the Participants for marketing purposes, on the basis that the Participants will have the option to opt out at each interaction.

4. INDEMNITY

4.1 By entering the Campaign, the Participants expressly agrees to the following indemnifications:

- (a) the Participants indemnifies and holds harmless Sponsors and its promotional partners, their employees and their agents (hereinafter refer to as "**the Indemnified Parties**") of any and all liability (including indirect and/or consequential) pertaining to any damage, cost, injuries and losses of whatsoever nature and howsoever arising as a result of their participation in the Campaign and related events and activities, including, without limitation, personal injuries, death, and property damage, and claims based on publicity rights, defamation or invasion of privacy; and
- (b) the Participants accepts that the Indemnified Parties will not be responsible for any costs, damage or otherwise, howsoever incurred by the Winner subsequent to claiming the Prize/Giveaways.

5. POPI

5.1 Any personal data relating to a Participant will be used solely in accordance with CPA and POPI and will not be disclosed to a third party without such Participant's prior consent.

5.2 The Participants by part taking in the Campaign, consents to their personal information to be shared with Sponsors's employees, contractors or agents for the purpose of this Campaign and for the purpose of sharing future incentive campaigns.

6. GENERAL RULES

6.1 Sponsors reserves the right to withhold the giving of the Prize/Giveaways until it is satisfied, at Sponsors' sole discretion, that the claim (including but limited to correct IMEI number abd proof of purchase) by the respective Participant is valid.

6.2 It is the Participant's sole responsibility to ensure that he/she provide the correct contact details to the Sponsors.

6.3 The Sponsor also reserves the right, in their sole discretion, to disqualify the Participants from receiving the Prize/Giveaways due to any reason as may be decided by the Sponsor in their sole discretion deems fit (including but not limited to the Participants who failed to comply with the provisions as set out inthis Terms and Conditions or fraud).

6.4 Personal information of the Participants will be used strictly to provide the Prizes/Giveawars and in accordance with this Terms and Conditions will be stored in a secure repository and not transferred to any third party save for the purposes of delivery of the Prizes/Giveawars.

6.5 Participants acknowledge that any personal information supplied to Sponsors for purposes of this Campaign is provided voluntarily, but that they may be prevented from claiming the Prizes/Giveawars without providing such information.

6.6 The Campaign, the Prize/Giveaways, and this Terms and Conditions may be amended at any time by Sponsors during the Campaign Period and will be applied and interpreted in the sole discretion of the

Sponsor. Such altered terms and conditions shall become effective immediately after being altered or on such date as may be determined by Sponsors. No Participants shall have any recourse against the Sponsors arising from such alterations.

- 6.7 Sponsors are not liable for any technical failures affecting Customers' participation in the Campaign.
- 6.8 Sponsors reserve the right to extend, reasonably shorten or suspend the time period of the Campaign for technical or commercial or operational reasons or for the greater public good or due to a "force majeure" event or generally for any reason whatsoever within its sole discretion, on condition that it notifies the Participants in a manner that is expedient according to its best ability.
- 6.9 Sponsors reserve the right to amend the rules and/or terminate this Campaign immediately at any time, whether required as a result of changes in legislation, or if required by any national, provincial or municipal authority, or within the sole discretion of Sponsors for any reason (recognized in law). In such event, Participants waive any rights that they may have/purport to have in terms of this Campaign and acknowledge that they will have no recourse against Sponsors whatsoever.
- 6.10 The Sponsors shall be entitled to display Participants, (if selected as Winner) as Winner in such form and manner, but subject to this Term and Conditions, on its official website and social media platform.
- 6.11 South African law shall govern these Campaign and the Terms and Conditions as set out in this document.

All Sponsors' rights are reserved.